

# Official Interactive Race Experience for 31st Annual YMCA Run Thru the Woods "VIRTUAL" Run/Walk/Team Challenge!



Download RaceJoy for free live participant tracking, cheer sending, and virtual results. Carry your phone and use RaceJoy on your personal race day to add to your experience!

## Some key features include:

**Live Phone Tracking:** Supporting remote spectators can track your position in a map view. You can also track up to 50 participants.

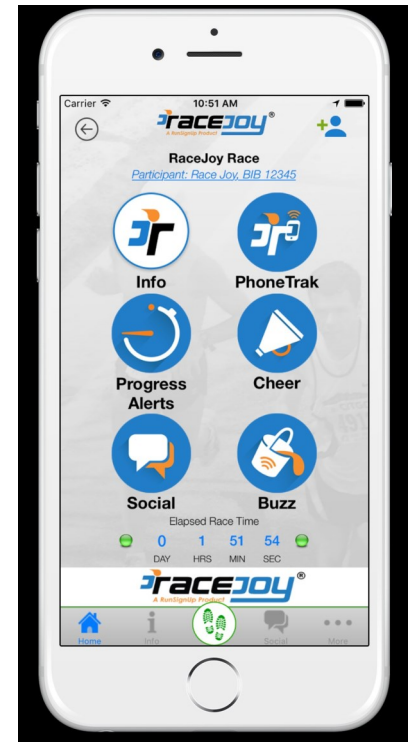
**GPS Progress Alerts:** Receive continual progress updates as you complete your goal. Audio updates are typically sent at every mile.

**Send-a-Cheer:** Receive supportive audio cheers from remote friends & family.

**Virtual Results** (when activated by race)

Enter your race bib number to automatically submit your finish data for real-time scored results.

Your race organizers are bringing you RaceJoy as part of their official race experience.



## Set Up

[Download RaceJoy](#) from the App Store or Google Play.

1. **Find Race:** Click Featured Races to access the event you are doing or search by name in the search field.
2. **Set Up Tracking:** Click **I Want to Be Tracked** and follow the prompts carefully. Select the course(s) you plan to complete.
3. **Enter Your Bib Number for Results:** For events offering virtual scored results, enter your bib number provided to you by the race. RaceJoy will then automatically submit your finish data.
4. **Ensure Proper Settings:** Follow RaceJoy's prompts and adjust settings as needed.

## Race Day

1. **Click TRACK ME:** Make sure to click the green blinking TrackMe button on race day to start the tracking of your phone. This gets activated 30 minutes before the official race time.
2. **Select the course** you are about to do.
3. **Click START MY RACE** as you begin to start your personal clock. For on-site courses: Click this as you cross the **START LINE**. This is optional for on-site courses. Clicking this at the start line will provide a more accurate finish time and performance data.

*RaceJoy auto detects when you complete the course distance. No need to click Finish*

### Race Redo for Virtual Events:

You have the option to redo a course by clicking the redo button. This is only available for virtual events or on-site events with expanded race dates. Warning: Selecting the redo button will clear previous performance data.

**You must access RaceJoy on race day to activate GPS tracking.**

**Participants completing a Race**

**Anywhere event must click the**

**Start My Race button to begin their personal race clock.**



**Important for your friends and family:** Make sure you tell your friends and family to login as themselves and not you or RaceJoy will track them instead of you.

Note: GPS tracking and progress alerts may be disrupted if there is an issue with connecting to the person's phone (weak-to-no cell service in the region, use of Wi-Fi, improper setup, battery depletion, etc.).

## Apple Phone Settings

1. **Notifications:** Your device's notifications must be **ON** for RaceJoy, including Sounds, to receive progress alerts and cheers. Ensure your volume is turned up.
2. **Location Services:** The device you wish to have tracked must have Location Services **ALWAYS ON** for live phone tracking. Go to Privacy/Location Services to verify.
3. **Background App Refresh:** General phone setting Background App Refresh must be **ON** for GPS tracking to stay enabled.
4. **Do NOT use Wi-Fi:** You may receive a prompt from Apple saying Wi-Fi will improve your location services. Disregard this prompt, and make sure to use your cellular service provider when you turn your tracking on.

**Apple does not allow RaceJoy to override your settings. Please ensure these are enabled so that you can experience RaceJoy's mobile features.**